

Appendix 1

Wirral Plan Adult Care and Health Committee 2017-18 Quarter 3 Reports



Overview from Lead Cabinet Member

I'm pleased to say that the launch of Wirral's Age Friendly Retail Pilot in the Pyramids Shopping Centre in December was really successful. The event was very well supported by local partners and retailers, with well over a hundred older people engaging with a range of activities on the day. Communications activities in the coming year will focus on different aspects of the pilot to build on the momentum of the launch and maintain public awareness of the project.

A proposal has also been presented to the Liverpool City Region Health & Wellbeing Portfolio Holders Group, suggesting that this pilot is delivered more widely across the region. This proposal was accepted by the Group and we're working with the other Local Authorities to move this forward.

We're continuing to work with partners towards the requirements to become a Dementia Friendly borough. A Dementia Strategy Board, led by CCG colleagues, is currently being formed which will drive the delivery locally and this group will undoubtedly support work towards accreditation.

Whilst it's positive to see several increases in our indicators, most notably in choice of housing and healthy life expectancy, there has been a decrease in some others. The most recent survey results suggests that 50+ residents don't feel as healthy as the previous year and a smaller proportion reported feeling safe in their local area after dark. This ties in with information gathered from the Wirral Door Knock in relation to reported anti-social behaviour in some areas.

Our partners have undertaken a considerable amount of targeted work as a result, including efforts to engage young people in diversionary activities, as well as addressing the issue of littering/fly-tipping. As a consequence of this work, Mersey Fire and Rescue Service report a substantial 41% reduction in Anti-Social Behaviour related fires, while enforcement activities have achieved positive results against particularly problematic individuals.

In other actions, such as pre-retirement planning resources and employment/volunteer events, progress has been slow but steady and work continues to progress against both. There are many ideas around intergenerational activities that are beginning to take shape including establishing links between local primary schools, nurseries and care/retirement homes through Age UK.

Wirral Plan Indicator	Indicator	Wirral Plan Start	Benchmark Data	Year End 2016-17	2017-18 Q1	2017-18 Q2	2017-18 Q3	Year End 2017-18	Trend (See Key)	Comment
Proportion of residents aged 50+ volunteering on a regular basis	Annual Higher is better	26% (Oct 2015)						26% (Dec 2017)	Same	The proportion of Wirral Residents aged 50 plus who say they volunteer at least once a month remained the same as 26% reported in the previous survey in 2016.
Proportion of residents aged 50+ who say that they are satisfied with the choice of housing in their local area	Annual Higher is better	56% (Oct 2015)						57% (Dec 2017)	Better	The percentage of Wirral Residents aged 50 plus stating they are satisfied with the choice of housing in their local area increased from 56% reported in the previous survey in 2016.
Healthy Life Expectancy at birth: Males	Annual Higher is better	59.8 (Jan 2011- Dec 2013)	England: 63.4 (Jan 2013 - Dec 2015) North West: 61.1 (Jan 2013 - Dec 2015)	60.4 (Jan 2012 - Dec 2014)				61.1 (Jan 2013 - Dec 2015)	Better	It's encouraging that the healthy life expectancy at birth for males continues to improve on the baseline (Wirral Plan start). This data comes from the public health outcome framework. Whilst data is released annually in November, there is a significant time lag. The latest data relates to 2013-15.
Healthy Life Expectancy at birth: Females	Annual Higher is better	61.8 (Jan 2011- Dec 2013)	England: 64.1 (Jan 2013 - Dec 2015) North West: 62.0 (Jan 2013 - Dec 2015)	60.9 (Jan 2012 - Dec 2014)				61.7 (Jan 2013 - Dec 2015)	Better	It's encouraging that the healthy life expectancy at birth for females improved on the previous year. This data comes from the public health outcome framework. Whilst data is released annually in November, there is a significant time lag. The latest data relates to 2013-15.

Supporting Measure	Indicator	Wirral Plan Start	Benchmark Data	Year End 2016-17	2017-18 Q1	2017-18 Q2	2017-18 Q3	Year End 2017-18	Trend	Comment
Percentage of older people (aged 50+) who feel safe when outside in the local area during the day	Annual Higher is better	88% (Oct 2015)						92% (Dec 2017)	Better	The percentage of Wirral Residents aged 50 plus who said they feel safe when outside in the local area during the day increased from 88% reported in the previous survey in 2016.
Percentage of older people (aged 50+) who feel safe when out in the local area after dark	Annual Higher is better	55% (Oct 2015)						54% (Dec 2017)	Worse	The percentage of Wirral Residents aged 50 plus who said they feel safe when outside in the local area after dark decreased from 55% reported in the previous survey in 2016.
Percentage of older people (aged 50+) who reported feeling healthy	Annual Higher is better	65% (Oct 2015)						58% (Dec 2017)	Worse	The percentage of Wirral Residents aged 50 plus who reported feeling healthy decreased from 65% reported in the previous survey in 2016.
Employment rate of people aged 50+	Quarterly Higher is better	33.5% (Jun 2015)	England: 41.7% (Oct 16-Sep 17) North West: 38.9% (Oct 16-Sep 17)	33.9% (Jan - Dec 2016)	34.4% (Apr 2016 - Mar 2017)	34.7% (Jul 2016 - Jun 2017)	36.3% (Oct 2016 - Sept 2017)		Better	The percentage of Wirral residents over 50 in employment improved for a fifth successive quarter and continues to close the gap between Wirral and the average across the rest of the country. The Quarter 3 figure from the Office for National Statistics relates to the period October 2016 - September 2017.

People with disabilities live independent lives

Overview from Lead Cabinet Member

It's pleasing to see that the health related quality of life for people with long term conditions is has improved for our residents since March 2016. Wirral is closing the gap on the average across the country.

There's no employment rate figure to report this quarter. The Office for National Statistics will resume providing this once they've reinforced the quality of the estimates they use. Wirral Metropolitan College's supported intern scheme continues to go from strength to strength. The college reported some challenges around people who are looked after or in supported living being able to sustain employment after the programme. To date, over 30 organisations have signed up to receive emails targeting protected groups to promote recruitment opportunities.

Wirral currently has 22 employers who are Disability Confident at Level 1, 12 at Level 2 and one at Level 3. A tele-conference was held in October to Wirral Council, Department of Work and Pensions (DWP) and other Wirral employers seeking to become a Leader (Level 3) and DWP have organised a meeting in January to encourage Level 2 employers to achieve Level 3 status.

The introduction of pre-payment cards has had a really positive effect in quarter 3 which saw the number of adults reported to be in receipt of personal budgets increasing from 651 to 899.

Adults with a learning disability who live in stable and appropriate accommodation has decreased slightly this quarter from 84.1% to 83.9% however Wirral remains ahead of the latest North West and National averages. A number of sites are being considered for Extra Care housing which if progressed would see 360 units developed and a draft Extra Care & Supported Living Strategy is currently out for consultation.

The All Age Disability Service was approval at Cabinet in November. A report setting out the final details of how social care assessment and support planning functions will be joined up with a health provider to give us greater flexibility while allowing us to develop a single service for health and social care professionals will be provided to Cabinet in spring. The All Age Disability Service will lead to improved quality and consistency of service provision and reduce service barriers related to age and eligibility.

Data is currently being collected from GP surgeries to establish improve our understanding of the prevalence and types of disability across Wirral. This will enable us to make more insightful decisions around service provision.

The Local Offer website is in the process of being improved to offer better knowledge and awareness of services across Wirral. Lessons have been learned from the case study of Liverpool City Region's Live Well platform.

Wirral Plan Indicator	Indicator	Wirral Plan Start	Benchmark Data	Year End 2016-17	2017-18 Q1	2017-18 Q2	2017-18 Q3	Year End 2017-18	Trend (See Key)	Comment
Health related quality of life for people with long term conditions	Annual Higher is better	0.698 (Jul 2014 - Mar 2015)	England: 0.737 (Jan-Mar 2017)	0.695 (July 2015 - Mar 2016)				0.700 (Jan-Mar 2017)	Better	Health-related quality of life for people with long-term conditions improved to 0.700 from 0.695 the previous year but falls short of the average for the rest of England (0.737). For the 2016/17 reporting period, the timing of the GP Patient Survey (GPPS) fieldwork has changed. Historically two waves have been run, one wave between July and September one year, and the next wave between January and March the following year. The 2016/17 GPPS survey condensed these two fieldwork periods into a single period between January and March. They have maintained the overall sample size of the survey.
Employment rate aged 16-64 - Equality Act core or Work Limiting Disabled	Quarterly Higher is better	37.5% (Jul 2014 - Jun 2015)	England: 52.9% (Jul 2016 - Jun 2017) North West: 47.9% (Jul 2016 - Jun 2017)	44.0% (Jan-Dec 2016)	43.1% (Apr 2016 - Mar 2017)	42.2% (Jul 2016 - Jun 2017)			n/a	Publication of health and disability variables from the Annual Population Survey have been suspended from the October 2016 to September 2017 period onwards, whilst further quality assurance of the estimates takes place by the Office for National Statistics.

Supporting Measure	Indicator	Wirral Plan Start	Benchmark Data	Year End 2016-17	2017-18 Q1	2017-18 Q2	2017-18 Q3	Year End 2017-18	Trend	Comment
The gap in progress between pupils with a SEN statement/EHCP and their peers at Key Stage 4	Annual Lower is better	n/a	England: 1.09 (2015-16 Acad Year) North West: 1.00 (2015-16 Acad Year)	0.86 (2015-16 Acad Year)				1.22 (2016-17 Acad Year)	Worse	The latest 2016-17 figure is provisional. Provisionally, the gap in progress between pupils with a SEN Statement/EHCP and their peers at KS4 was 1.22. This figure was -1.09 for pupils with SEN Statement/EHCP and 0.13 for their peers.
Proportion of people with long term conditions who feel supported to manage their condition	Annual Higher is better	66.7% (Jul 2014 - Mar 2015)	England: 64.0% (Jan-Mar 2017)	68.0% (Jul 2015 - Mar 2016)				67.2% (Jan-Mar 2017)	Worse	Proportion of people who are feeling supported to manage their condition is 67.2% for the period January 2017 - March 2017. Whilst this has reduced from 68% the previous year it's still higher than 66.7% at the start of the plan and also higher than the National average of 64%. For the 2016/17 reporting period, the timing of the GP Patient Survey (GPPS) fieldwork has changed. Historically two waves have been run, one wave between July and September one year, and the next wave between January and March the following year. The 2016/17 GPPS survey condensed these two fieldwork periods into a single period between January and March. They have maintained the overall sample size of the survey.
The number of disabled people in receipt of personal budgets (including Direct Payments and Personal Health Budgets)	Quarterly Higher is better	n/a		669 (2016-17)	863 (Q1 2017-18)	852 (Q2 2017-18)	1,102 (Q3 2017-18)		Better	The increase of people in receipt of personal budgets in Q3 was driven by the positive introduction of prepayment cards. Of the 1,102 people in Q3, 899 were adults reported by the Department of Adult Social Services (an increase from 651 last quarter). 203 young people were in receipt of personal budgets in Q3 (compared to 201 last quarter) which included 192 direct payments, 3 Education, Health and Care Plans and 8 personal budgets.
Adults with a learning disability who live in stable and appropriate accommodation	Quarterly Higher is better	n/a	England: 75.4% (2015-16) North West: 82.6% (Q2 2017-18)	84.0% (2016-17)	83.7% (Q1 2017-18)	84.1% (Q2 2017-18)	83.9% (Q3 2017-18)		Worse	Ensuring people with disabilities have stable and appropriate accommodation improves their safety, increases their independence and reduces their risk of social exclusion. The quarter 3 figure, 83.93%, is slightly down from the start of the year but is ahead of the latest North West and National averages. Q3 benchmarks aren't available at the time of reporting.

Zero tolerance to domestic violence

Overview from Lead Cabinet Member

I am pleased to report that the progress of this pledge has continued to deliver impressive outcomes across the whole of Wirral. The intention in the first years of the pledge was to increase awareness of domestic abuse, and a number of campaigns have been carried out to make this happen. In this reporting period the number of high risk cases are higher than the previous year. We are also supporting a higher number of children experiencing domestic abuse and are seeing a significant increase in the rate of referrals to social care for domestic abuse (age 18+ years). However the percentage of repeat domestic abuse cases (MARAC) has consistently reduced over last 3 quarters, the MARAC team are carrying out further analysis to ensure we have a clear understanding of the situation and can ensure the right support for victims.

We are moving closer to having an Independent Domestic Abuse Advisor (IDVA) in A&E at Wirral University Teaching Hospital (WUTH). The business case has been completed and is awaiting WUTH approval in February 2018.

There are a number of risk and challenges which the board are proactively addressing, these include:

- Young Person Domestic Abuse related offenders are beginning to raise some concern. The head of Safer Wirral Hub is convening a special workshop to seek solutions for these repeat cases. There will be also be a requirement to commission a young persons perpetrator programme.
- Referrals to the Family Safety Unit are down by 25% compared to same period last year; initial enquires indicate explanation for this is changes to police process. This is being looked into to ensure that we are clear why this is the case.
- There has been limited progress delivering programme of interventions across domestic abuse services through joint commissioning approach. We will be look to address this during 2018-19
- Mapping of domestic abuse service provision in Wirral to ensure that effective services are commissioned will be carried out in 2018-19.
- Evaluating effectiveness of the Integrated Offender Management (IOM) domestic abuse cohort was originally due to be completed in September 2017. A joint agency group meets monthly to review cohort and feedback from safeguarding agencies regard IOM as a valuable option to enhance safeguarding of victims and potential victims

It is good to see that a workshop has been arranged in February for the Domestic Abuse Alliance to agree next years priorities and work programme.

Wirral Plan Indicator	Indicator	Wirral Plan Start	Benchmark Data	Year End 2016-17	2017-18 Q1	2017-18 Q2	2017-18 Q3	Year End 2017-18	Trend (See Key)	Comment
Number of domestic abuse Wirral MARAC cases per 10,000 adult females	Quarterly Higher is better	54.0 (2014-15)	Most Similar Force Group: 44.0 (2016-17) National: 35.0 (2016-17)	51.7 (2016-17)	Green Actual: 13.3 Target: 13.0 (Apr-Jun 2017)	Green Actual: 27.3 Target: 27.0 (Apr-Sept 2017)	Green Actual: 37.7 Target: 36.0 (Apr-Dec 2017)		Better	The number of domestic abuse Wirral MARAC cases between April 2017-December 2017 was 517 which was higher than the same period in the previous year (497). The intention of the strategy is to increase awareness and improve reporting levels.
Children and young people experience domestic abuse (Wirral MARAC cases)	Quarterly Higher is better	1,289 (2014-15)		1,211 (2016-17)	355 (Apr-Jun 2017)	727 (Apr-Sept 2017)	936 (Apr-Dec 2017)		Better	New processes have been agreed around collecting this data which should capture a higher number of children supported in the future. This is a 16% increase on the same period last year (807).
Percentage of incidents of repeat domestic abuse (Wirral MARAC cases)	Quarterly Lower is better	16.0% (2014-2015)	Most Similar Force Group: 31.0% (2016-17) National: 26.0% (2016-17)	28.0% (2016-17)	Green Actual: 31.1% Target: 25.0% (Jul 2016 - Jun 2017)	Green Actual: 29.3% Target: 25.0% (Oct 2016 - Sept 2017)	Green Actual: 28.5% Target: 25.0% (Jan-Dec 2017)		Better	There were 729 MARAC cases from January 2017 to December 2017 of which 208 were repeat incidents (28.5%). This is lower than the previous period when there were 29.3% of incidents of repeat domestic abuse.
Supporting Measure	Indicator	Wirral Plan Start	Benchmark Data	Year End 2016-17	2017-18 Q1	2017-18 Q2	2017-18 Q3	Year End 2017-18	Trend	Comment
Number of Domestic Abuse cases referred to the Family Safety Unit (FSU)	Quarterly Higher is better	949 (2014-15)		1,092 (2016-17)	221 (Apr-Jun 2017)	462 (Apr-Sept 2017)	682 (Apr-Dec 2017)		Worse	Between April 2017 to December 17, the number of domestic abuse referrals made to the FSU was 682 which is a reduction of 25% when compared to the same period last year (852). The majority of referrals received by the unit are from the Police. Initial enquiries with Merseyside Police indicate that the explanation for this is a change in police processes and the implementation of a new Functional Policing Model.
% of children and Young People single assessments authorised with Domestic Violence (DV) related factors	Quarterly Lower is better	n/a		36.7% (2016-17)	35.5% (Apr-Jun 2017)	33.8% (Apr-Sept 2017)	34.3% (Apr-Dec 2017)		Better	Performance relates to assessments between April 2017-December 17. There has been a decrease (1.5%) when compared to the same period in the previous year (35.8%). Comparison with regional and national averages (Characteristics of children in need: 2016 to 2017 - SFR 61/2017) shows that the proportion of episodes with assessment factor information that identify domestic violence as a factor is higher in Wirral, however it is notable that some regional and statistical neighbour authorities have proportions that are similar to Wirral. Audits relating to thresholds will be undertaken at the Integrated Front Door, where domestic violence is a presenting issue along with reviews of the outcomes and interventions at Level 2,3 and 4 to determine appropriate services are in place to meet the family's needs.
Rate of referrals to social care presenting Domestic Violence issues (adults aged 18+ years) per 100,000	Quarterly Higher is better	n/a		12.62 (2016-17)	3.15 (Apr-Jun 2017)	7.49 (Apr-Sept 2017)	16.56 (Apr-Dec 2017)		Better	Data is currently provisional and for the period April-December 2017. This shows a significant increase from the same period last year (8.28) which is in line with the objective to raise awareness of domestic abuse in the first years to address under reporting.

Report Key

Trend - Performance is shown as Better, Same or Worse compared with the last reporting period except for: Number of domestic abuse Wirral MARAC cases per 10,000 adult females, Children and young people experience domestic abuse (Wirral MARAC Cases), Number of domestic abuse cases referred to the FSU, % of children and Young People single assessments authorised with Domestic Violence (DV) related factors, Rate of referrals to social care presenting Domestic Violence issues (adults aged 18+ years) per 100,000 which are compared with same period the previous year.

Target - Where targets apply, these are shown as either Blue, Green, Amber, Red based on the agreed tolerance range for individual measures.